NHS
The Meadows Surgery, Ilminster, Somerset.

This leaflet contains information on where to seek advice and what to do when your GP Surgery is closed.
The NHS Choices website will help you find information and opening times about local Pharmacies, A&E departments, dentists, hospitals, opticians, GP’s, MIU and walk-in centres. As well as providing Health A-Z, Health News & Carers Direct information.

**NHS 111**

**Telephone: 111 (free)**

Available 24 hours a day, 365 days a year.

From March 2013 people in Somerset will have a new, easy to remember telephone number to call when they need medical help fast, but it isn’t a 999 emergency.

You should call the NHS 111 service if you need medical help fast, but it’s not a 999 emergency.

You will be assessed, given advice and directed straightaway to the local service that can help you best. Calls to NHS 111 are free from landlines and mobile phones.

111 will be free to call and will be available 24 hours a day,

365 days a year.

*Remember: if it is a medical emergency—if you believe that you, or a member of your family might die if you do not get medical help immediately—then you should call 999 and ask for an ambulance.*
Minor Injuries Unit—MIU

Minor injuries and urgent health problems can occur at the most inconvenient times. Minor Injury Units are a modern and fast way to deliver high quality care to patients with minor injury and illness.

MIUs are staffed by Emergency Nurse Practitioners, who have the training and experience to deal with more than just the regular cuts, bruises and sprains. They are nurse specialists with extensive nursing practice based in all aspects of Accident and Emergency (A&E) nursing as well as additional skills, such as health promotion. They also fulfil some functions which were historically been performed by doctors.

What can and cannot be treated

Minor Injury Unit staff can:

- stitch cuts, remove foreign bodies from ears, noses etc, remove splinters, dress minor wounds, cuts and grazes, and apply plaster casts, provide screening and treatment for Chlamydia
- and treat: sprains and strains, minor broken bones, minor burns and scalds, minor head injuries, insect and animal bites, minor eye injuries, and other minor injuries.

Minor Injury Units cannot treat:

- unconscious patients, serious medical conditions, major injuries, overdoses, alcohol related problems, or mental health problems and in such cases an Ambulance should be called by dialling 999.
Minor Injury Units and Treatment Centres in Somerset

The following community hospitals have a Minor Injury Unit or a Local Treatment Centre:

Chard Community Hospital
Crewkerne Road
Chard
TA20 1NF

General enquiries 01460 238220

The hospital has a nurse led Minor Injuries Unit which is open seven days a week 10.00—18.00pm. including bank holidays.

Crewkerne Community Hospital
Middle Path
Crewkerne
TA18 8BG

General enquiries 01460 72491

The hospital has a nurse led Treatment Centre which is open Monday to Friday (excluding Bank Holidays) 09.00 - 17.00.
NHS Yeovil Health Centre

37 Middle Street
Yeovil
Somerset BA20 1LS

Telephone: 01935 709269

Available: 08:00am—20:00pm seven days a week including bank holidays.

http://www.yeovilhealthcentre.nhs.uk/

NHS Yeovil has been designed for your needs. They are open 8 am to 8 pm seven days per week. This include bank holidays like Christmas Day, Boxing Day, and Easter.

You can register with them for all your GP health needs, or simply walk in for a one-off consultation with one of our doctors, nurse practitioners or care coordinators.

Walk in Patients

They provide a wide range of services for patients who want to walk in and remain registered with their usual surgery.

If you are not sure if they can help, please ask them. You can contact them by phone, fax, through their website or by walking in.

They can help with general illnesses such as:

Coughs, colds and flu-like symptoms, Stomach ache, indigestion, constipation, vomiting and diarrhoea. Skin complaints - rashes, sunburn and headlice

Health Promotion, Information on staying healthy and health promotion, Blood pressure checks.

Support for stopping smoking, alcohol and street drugs

Travel clinic – advice and vaccinations

Women’s Health, Women's health problems, thrush and menstrual advice. Contraceptive services – advice, coil insertion, Implanon insertion

Injuries, Minor cuts and wounds - dressings and care. Muscle and joint injuries - strains and sprains

Diagnostic Tests

Sexual health – chlamydia testing

Blood tests requested by your doctor or hospital.
Out Of Hours Pharmacies

Below is a list of local pharmacies which are open out of hours should you need to access them.

Asda Taunton Supercentre
Creechbarrow Road,
Taunton, TA1 2AN
Telephone: 01823 252701
Opening times for the pharmacy:
Monday 9am - 9pm
Tuesday 9am - 9pm
Wednesday 9am - 9pm
Thursday 9am - 9pm
Friday 9am - 9pm
Saturday 9am - 9pm
Sunday 10am - 4pm

Asda Yeovil Superstore
Preston Road,
Yeovil, BA20 2HB
Telephone: 01935 709500
Opening times for the pharmacy:
Monday 7:30am - 11pm
Tuesday 7am - 11pm
Wednesday 7am - 11pm
Thursday 7am - 11pm
Friday 7am - 11pm
Saturday 7am - 9pm
Sunday 10am - 4pm
Boots Yeovil
The Peel Centre
Babylon Hill, Yeovil, Somerset BA21 5BT
Telephone: 01935434621

Pharmacy opening times:
Monday 08:00 - Midnight
Tuesday 08:00 - Midnight
Wednesday 08:00 - Midnight
Thursday 08:00 - Midnight
Friday 08:00 - Midnight
Saturday 08:00 - Midnight
Sunday 10:00 - 16:00

Tesco Extra
QUEENSWAY, HUISCH, YEOVIL, SOMERSET, BA20 1DL
Telephone: 0845 6779758

Pharmacy opening times:
Monday 08:00-20:00
Tuesday 08:00-20:00
Wednesday 08:00-20:00
Thursday 08:00-20:00
Friday 08:00-20:00
Saturday 08:00-20:00
Sunday 10:00-16:00
Crewkerne Pharmacy
Crewkerne Health Centre,
Middle Path, Crewkerne,
Somerset, TA18 8BX

Telephone: 01460 72781

Pharmacy opening hours:

Monday 07:00 - 22:30
Tuesday 07:00 - 22:30
Wednesday 07:00 - 22:30
Thursday 07:00 - 22:30
Friday 07:00 - 22:30
Saturday 07:00 - 22:30
Sunday 10:00 - 17:00

For a full list of all local pharmacies near to you please visit the NHS choices website (www.nhs.uk) or call NHS Direct.
**Emergencies and urgent care**

If you're unsure where to go, or need help assessing how urgently treatment is needed, NHS Direct is always available on 0845 4647.

**A&E Departments**

There are over 20 million attendances at accident and emergency (A&E) departments each year.

A&E departments assess and treat patients with serious injuries or illnesses. Generally, you should visit A&E or call 999 for life-threatening emergencies, such as:

- loss of consciousness
- acute confused state and fits that are not stopping
- persistent, severe chest pain
- breathing difficulties
- severe bleeding that cannot be stopped

People who use emergency services for minor problems may prevent others with emergencies from getting immediate care.

**Local Hospitals with A&E Departments**

**Muskogrove Park Hospital**

Muskogrove Park
Parkfield Drive
Taunton
Somerset
TA1 5DA

Tel: 01823 333444

The A&E Department is open 24 hours a day 7 days a week.
Yeovil District Hospital  
Higher Kingston  
Yeovil  
Somerset  
BA21 4AT  
Tel: 01935 475122  
A&E Tel: 01935 384355  

The A&E department is open 24 hours a day 7 days a week.

If an ambulance is needed, call 999, the emergency phone number in the UK. You can also dial 112, which is the ambulance number throughout the European Union.

Major A&E departments offer access 24 hours a day, 365 days a year, although not all hospitals have an A&E department. At A&E a doctor or nurse will assess your condition and decide on further action.

If it is not an immediate emergency then call NHS Direct on 0845 4647 or call NHS 111 if it is available in your area. Both are available 24 hours a day, seven days a week, and can provide medical advice and advise you on the best local service to offer the care you need.

Less severe injuries can be treated in minor injuries services and NHS walk-in centres, which can treat patients without an appointment.

For illnesses that are not life threatening you should first contact your GP surgery. Outside of normal surgery hours you can still phone your GP, but you will usually be directed to an out-of-hours service. The out-of-hours period is from 6.30pm to 8am on weekdays, and all day at weekends and on bank holidays. During out-of-hours periods you can also call NHS Direct or NHS 111, if available in your area.